

PRESS RELEASE

Winfield Senior Living Community Receives 2019 Customer Experience Award from Pinnacle Quality Insight

[Winfield, KS]. Feb. 26, 2019 – Winfield Senior Living, a Kansas provider of skilled nursing and rehabilitation care is proud to announce that they are the recipient of Pinnacle Quality Insight's 2019 Customer Experience Award™. Winfield Senior Living displays a continued dedication to providing Best in Class senior healthcare services.

Tomisha Jordan, executive director of Winfield Senior Living described receiving the award as an honor, and stated, "I am increasingly proud our team; they are a dedicated and caring group of professionals."

The leadership and staff at Winfield Senior Living place a strong emphasis in ensuring that the individual needs of every patient and resident are met. Over the course of 2018, a sampling of Winfield Senior Living's customers and their families have participated in monthly telephone interviews that include open-ended questions, as well the opportunity to rate Winfield in specific categories.

Every month, Winfield Senior Living has gathered its real-time survey results to gain a better understanding of the patient's and resident's needs and make improvements when necessary.

By qualifying for the Pinnacle Customer Experience Award™, Winfield Senior Living has satisfied the rigorous demand of scoring in the top 15% of the nation across a 12-month average. Clients have the opportunity to achieve this Best in Class distinction on a monthly basis in many categories designed to accurately reflect each patient's and resident's experience.

About Pinnacle Quality Insight

A customer satisfaction measurement firm with 23 years of experience in post-acute healthcare, Pinnacle conducts over 150,000 phone surveys each year and works with more than 2,700 care providers in all 50 US states, Canada and Puerto Rico.

About Winfield Senior Living Community

Winfield Senior Living Community provides comprehensive short-term nursing care and therapy services, extended care and convenient and affordable assisted living accommodations. Winfield Senior Living Community is A FIVE STAR ranked facility and is located at 1320 Wheat Road, Winfield, KS 67156 and is managed by Frontline Management, a healthcare management company located in Lafayette, CO. For more information about Winfield Senior Living, please call 620-221-4660.